

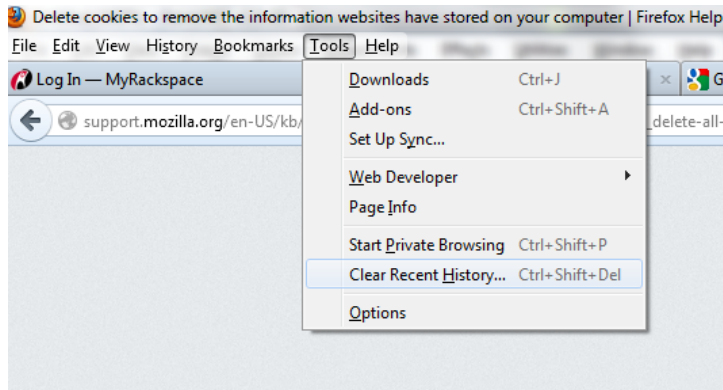
Clearing Temporary Files

If a member, applicant or other visitor to the AMT web site is having issues with forms or downloads, it may be an issue with the cookies stored in the person's internet browser. Deleting them may help. Below are descriptions of how to do it in Mozilla Firefox. Note each browser has a basic and advanced way to clear out cookies.

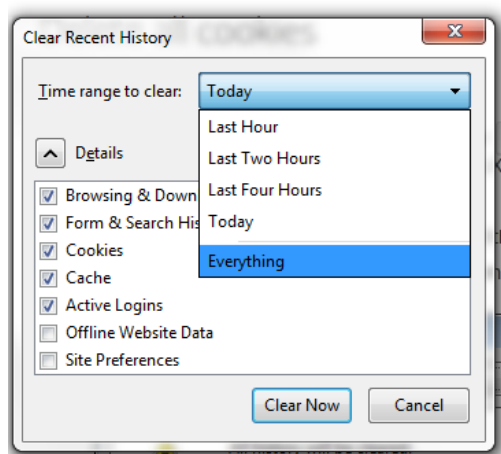
Mozilla Firefox

(Basic)

Click on *Tools > Clear Recent History*



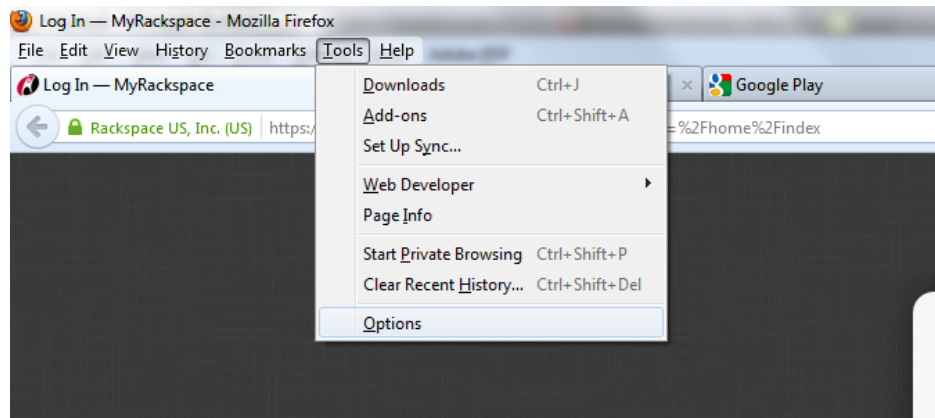
From the "Time range to clear" drop-down choose "Everything." Choose options within the Details section. When ready, click "Clear Now"



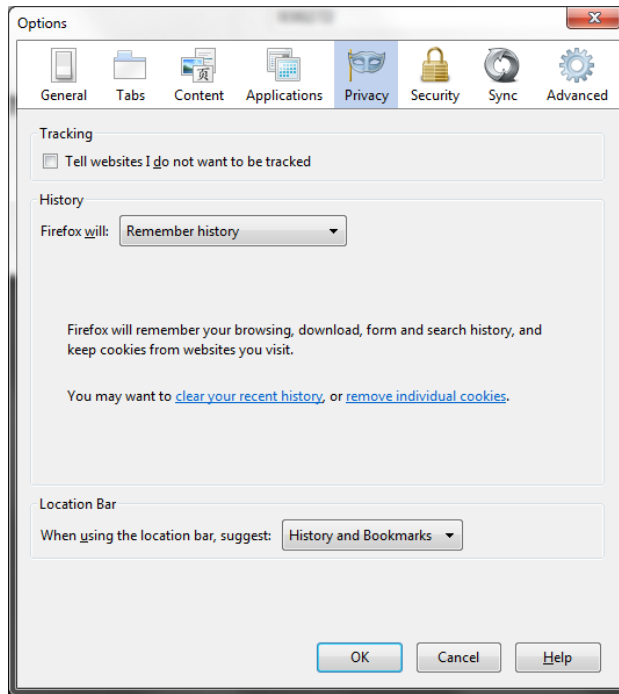
When done, close the **Clear Recent History** window.

(Advanced)

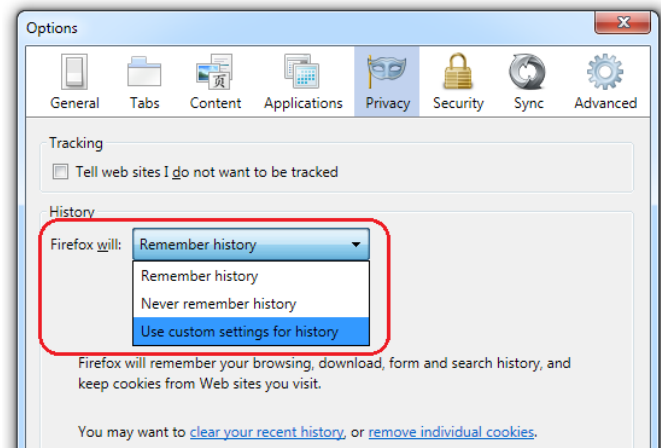
Click on *Tools > Options*



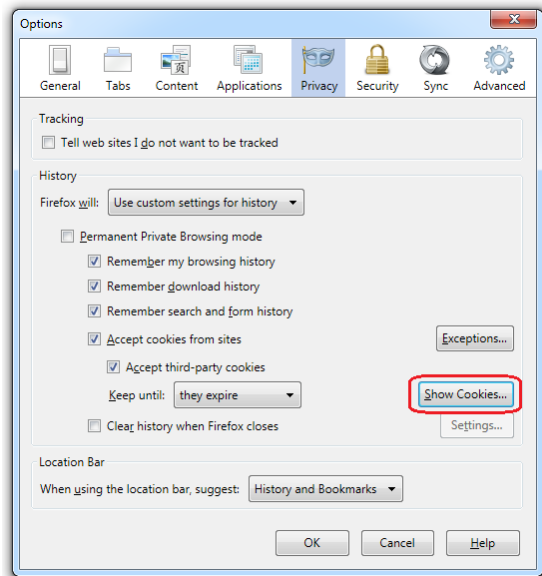
From the **Options** window, go to the Privacy panel



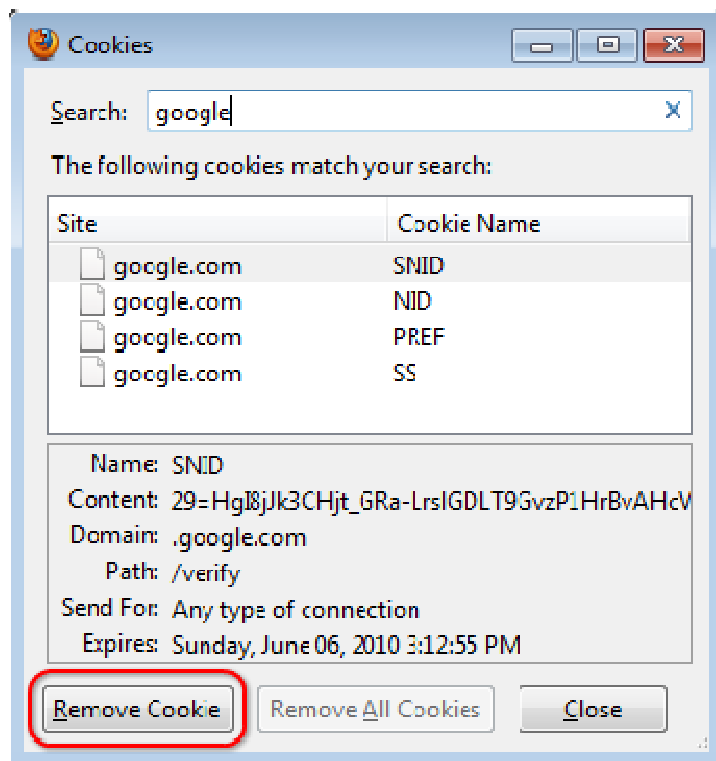
Under History and next to "Firefox will:" choose "Use custom settings for history."



Click “Show Cookies.... ” button



From here, you can remove specific cookies by searching for a particular site or keyword. In the Search: field, type the name of the site whose cookies you want to remove. The cookies that match your search will be displayed. Select the cookie(s) in the list to remove and click Remove Cookie.



Select the first cookie and press Shift+End to select all the cookies in the results. Also notice that from here you can again remove all cookies. Simply click on Remove All Cookies to remove the entire list. Click Close to close the Cookies window.