

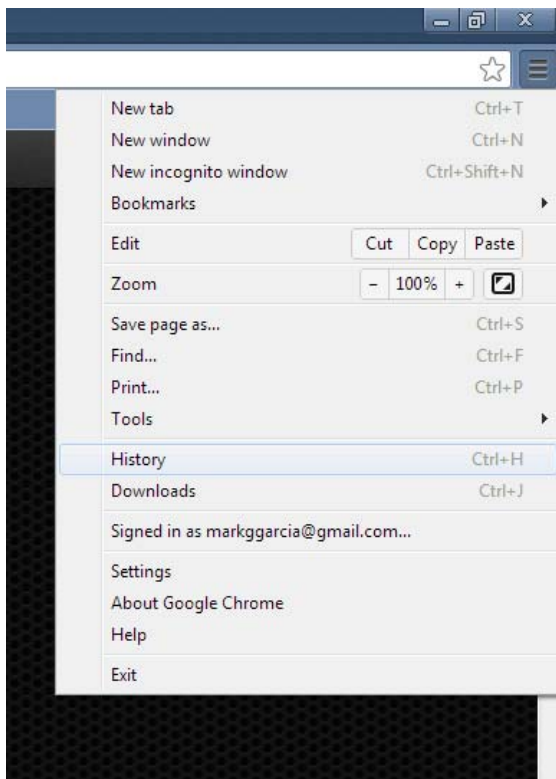
Clearing Temporary Files

If a member, applicant or other visitor to the AMT web site is having issues with forms or downloads, it may be an issue with the cookies stored in the person's internet browser. Deleting them may help. Below are descriptions of how to do it in Google Chrome. Note each browser has a basic and advanced way to clear out cookies.

Google Chrome

(Basic)

Click on *Customize and Control Google Chrome > History*



On the History tab, click the "Clear all browsing data..." button

Chrome

History

History





Extensions

Settings

Help

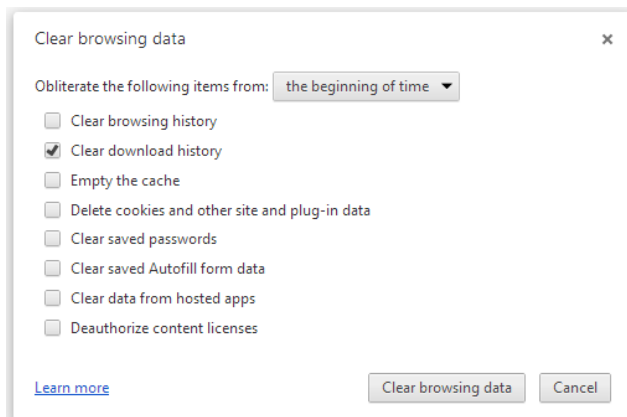
Clear all browsing data... Remove selected items

Today - Thursday, October 25, 2012

- 10:45 AM  GOP's Benghazi Smoking Gun Goes Up in Smoke | Moth...
- 10:45 AM  <http://t.co/P8rGovOs> t.co
- 10:41 AM  Cloud Atlas | Film | Movie Review | The A.V. Club www.a...
- 10:40 AM  <http://www.google.com/url?sa=t&rct=j&q=&esrc=s&tsi>

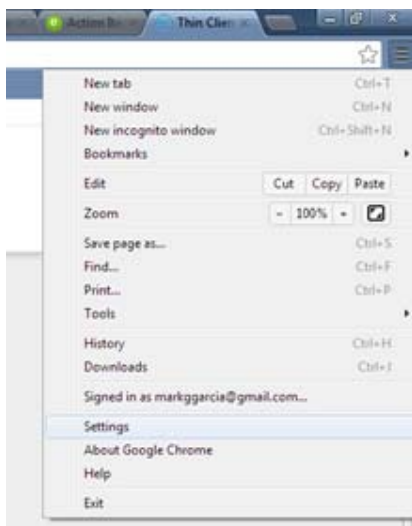
Choose your time frame by using the “Obliterate the following items from:” drop-down. You will certainly want to delete:

- Clear browsing history
- Empty the cache
- Delete cookies . . .

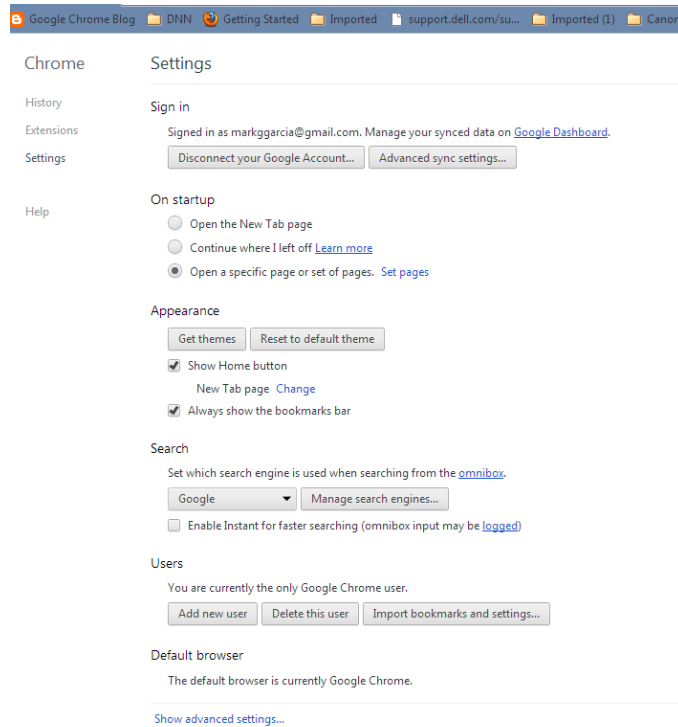


(Advanced)

Click on *Customize and Control Google Chrome* in the upper right corner and click on the *Settings* option



Click on the Show advanced settings link

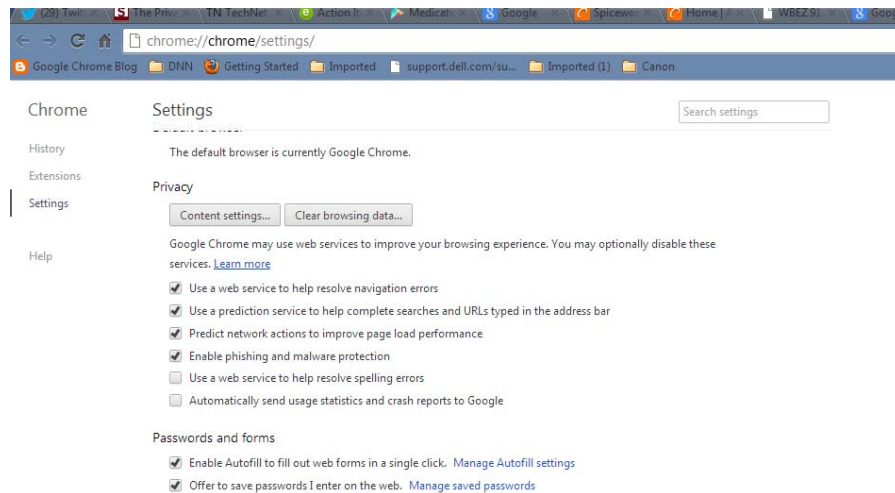


The screenshot shows the Google Chrome Settings page. The left sidebar contains links for Chrome, History, Extensions, Settings, and Help. The main content area is titled 'Settings' and includes the following sections:

- Sign in:** Signed in as markggarcia@gmail.com. Manage your synced data on [Google Dashboard](#). Buttons: Disconnect your Google Account..., Advanced sync settings...
- On startup:** Radio buttons for: Open the New Tab page, Continue where I left off [Learn more](#), and Open a specific page or set of pages. [Set pages](#)
- Appearance:** Buttons: Get themes, Reset to default theme. Checkmarks: Show Home button (New Tab page [Change](#)), Always show the bookmarks bar.
- Search:** Set which search engine is used when searching from the [omnibox](#). Dropdown: Google, [Manage search engines...](#). Enable Instant for faster searching (omnibox input may be [logged](#))
- Users:** You are currently the only Google Chrome user. Buttons: Add new user, Delete this user, Import bookmarks and settings...
- Default browser:** The default browser is currently Google Chrome.

At the bottom of the main content area, there is a link: [Show advanced settings...](#)

Under Advanced settings click the “Clear browsing data . . .” button



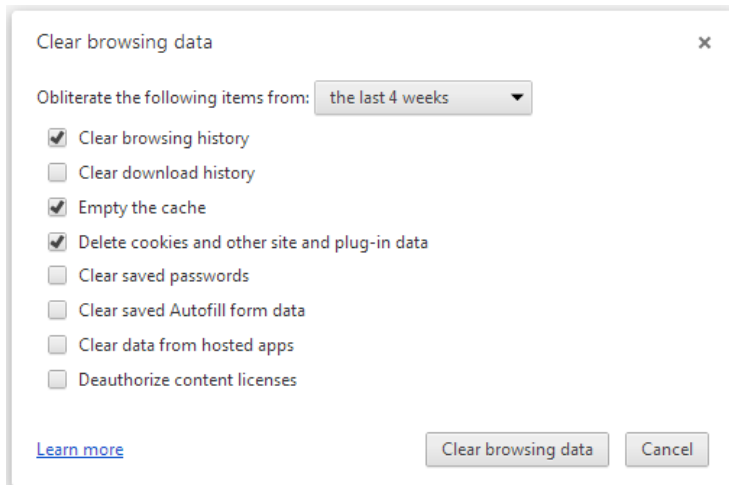
The screenshot shows the Google Chrome Settings page with the 'Privacy' section selected. The left sidebar is the same as in the previous image. The main content area is titled 'Privacy' and includes the following sections:

- Privacy:** Buttons: Content settings..., Clear browsing data...
- Google Chrome may use web services to improve your browsing experience. You may optionally disable these services. [Learn more](#)**
 - Use a web service to help resolve navigation errors
 - Use a prediction service to help complete searches and URLs typed in the address bar
 - Predict network actions to improve page load performance
 - Enable phishing and malware protection
 - Use a web service to help resolve spelling errors
 - Automatically send usage statistics and crash reports to Google
- Passwords and forms:**
 - Enable Autofill to fill out web forms in a single click. [Manage Autofill settings](#)
 - Offer to save passwords I enter on the web. [Manage saved passwords](#)

In the **Clear browsing data** window choose the items you want to delete, including

- Clear browsing history
- Empty the cache
- Delete cookies . . .

You may also choose the time frame for deletion, from just the past hour to “the beginning of time.” To be safe, choose “the beginning of time.” Click the “Clear browsing data” button.



Close the Settings tab.