The atmosphere surrounding a medical assisting position is constantly changing, which keeps Katie Smith, RMA on her toes, and is one of the things she likes most about her job.

Katie recalls a time when the parents of a young patient were very nervous about waiting for the results of a test. She took extra time to explain to them exactly what the test was for and how long they could expect to wait before getting results, easing their minds and helping to make their wait more bearable. Being able to provide patients with hope is one of the most rewarding parts of her job.

Having always loved the medical field, being a medical assistant was the perfect fit for her. Katie knew she possessed the personality traits that would help make her an excellent medical assistant, such as being able to remain patient and relaxed and not taking things personally. Katie has 13 years of experience and considers herself a well-rounded RMA. She also enjoys sharing that experience by training and teaching others.

Katie considers certification an important aspect of being an excellent medical assistant, “Getting certified was a huge accomplishment for me -- as it would be for anyone. I wanted to be a part of something bigger than myself, and certification has lead me to bigger and better things.” Her advice for getting ready to take the RMA test is to study, study, study but also to relax and believe in yourself.

Professionally, Katie is excited about expanding her career and has just returned to school to become a diagnostic medical sonographer in general imaging. She has also accepted a new position as a traveling medical assistant with the Christ Hospital physicians, in which she will travel to different offices around her area to fill in for her colleagues who are taking paid time off.

She will be starting her new endeavor soon, and is very excited about the opportunity to work with and learn from colleagues in different offices on a regular basis.

When she isn’t working, or going to school, Katie enjoys spending time with her husband and their children.