

DIGITAL BADGE FAQ'S

Q: What is a digital badge?

A: Digital badges are web-enabled versions of a credential, certification or learning outcome which can be verified in real-time, online.

Q: How does my certificate get displayed as a badge?

A: We have partnered with Acclaim, a badging platform backed by Pearson, to translate the learning outcomes you've demonstrated into a badge. The technology Acclaim uses enables you to manage, share and verify your competencies digitally.

Q: What are the benefits of a badge?

A: Representing your skills as a badge gives you a way to share your abilities online in a way that is simple, trusted and can be easily verified in real time. Badges provide employers and peers concrete evidence of what you had to do to earn your credential and what you're now capable of.

Q: Who is Acclaim?

A: Acclaim is a product of Pearson, the world's leading learning company. Acclaim works with credible organizations to provide digital credentials to individuals, worldwide.

Q: How will I know if I've earned a badge?

A: After you have successfully completed the REACH certificate course, you will receive an email notification from Acclaim with instructions for claiming your badge and setting up your account.

Q: What if I don't want my badge to be public?

A: You can easily configure your privacy settings in Acclaim. You're in complete control of the information about yourself that is made public.

Q: Is there a fee to use Acclaim?

A: No. This is a service we provide to you, at no cost.

Q: What's to keep someone else from copying my badge and using it?

A: While badges are simply digital image files, they are uniquely linked to data hosted on the Acclaim platform. This link to verified data makes them more reliable and secure than a paper-based certificate. It also eliminates the possibility of anyone claiming your credential and your associated identity.

Q: Where and how can I share my badge through Acclaim?

A: You can share your badge directly from the Acclaim platform to LinkedIn, Twitter and Facebook; over email; embedded in a website or in your email signature.

Q: Can I export badges issued through Acclaim to other badge-storing platforms?

A: Yes, you can download your badge from the Share Badge page. Your downloaded badge contains metadata embedded into the image. This allows you to store your badge on other reputable badge sites.

Q: Can I import badges issued from other platforms into Acclaim?

A: Not at this time.

Q: I have a question about the Acclaim platform. Where can I find support?

A: You can find answers to frequently asked questions here: support.youracclaim.com