

## FAQ'S regarding Computerized Testing

All certifications examinations are available by computerized testing, which is the preferred method for testing and immediately provides the student with their results.

### **Q: Where are the examinations administered?**

A. Tests are available at over 200 Pearson VUE locations in the United States, its territories and Canada, in addition to a number of overseas locations (i.e. England, Hong Kong, India, Philippines and Australia). A full listing is available on the Pearson VUE website.

### **Q. How frequently are the tests administered?**

A. Tests are available nearly every day of the year except Sundays and Holidays. Contact Pearson VUE for the days and hours of operation for individual testing centers.

### **Q. When can I contact Pearson VUE and schedule a testing administration time?**

A. When your American Medical Technologists (AMT) certification application is complete and all required information has been received by the AMT certification processing department, you will receive an email directing you to your homepage on the AMT website and advising you to access your authorization letter containing a toll-free number. You may then contact Pearson VUE to schedule a date and time to take your examination. Appointments may also be scheduled or changed online at [www.pearsonvue.com/amt](http://www.pearsonvue.com/amt). **NOTE: Any changes to your scheduled examination time must be made no later than 24 hours BEFORE the scheduled time of your exam.**

### **Q. When I try to schedule my examination, Pearson VUE says that they cannot find my record? What should I do?**

A. You should ensure that your AMT ID number is listed with Pearson VUE correctly. AMT's is currently using ID numbers that are made up of 7 digits, i.e. 1234567. Older records consisted of 5 or 6 digits, so a 'LEADING' zero (0) must be added. I.E. 12345 would become 0012345 and 123456 would become 0123456. You should provide this information to Pearson VUE. If they still cannot find your authorization, you will need to contact AMT so further research can be completed.

### **Q. How long is my application good for?**

A. The application is considered active for one (1) year from the date of receipt.

### **Q. What identification is needed for testing and admittance into the Pearson VUE testing center?**

A. Two forms of valid identification are needed at the time of testing. Both must include your signature and at least one must bear your photo. Your name shown on both forms of identification must be identical to the name listed on your Pearson Vue Authorization Letter for verification. **APPLICANTS TURNED AWAY DUE TO INCORRECT IDENTIFICATION WILL BE REQUIRED TO PAY THE RETESTING FEE BEFORE BEING ALLOWED TO RETEST.** Photo identification is limited to: Drivers' license, state-issued identification card, military identification card or passport.

**Q. How long does it take to complete the computerized test?**

A. The length of the computerized test administration period varies by certification designation. Applicants may inquire through Pearson VUE at the time of test scheduling the current timing for the examination for which they have been approved. Examination timing is subject to change without notices. The chart below shows the currently allotted time for each exam:

- Dental Assistant – 2.5 hours
- Medical Administrative Specialist – 2.0 hours
- Medical Assistant – 2.0 hours
- Medical Laboratory Assistant – 2.5 hours
- Medical Laboratory Technician – 3.0 hours
- Medical Technologist – 3.0 hours
- Molecular Diagnostics Technologists – 3.0 hours
- Phlebotomy Technician – 2.5 hours

**Q. Are calculators permitted in the test administration area?**

A. Calculators are neither permitted nor required when taking your examination.

**Q. When are my computerized test results available?**

A. Your score is displayed moments after completing your test and the printed report is provided to you before leaving the testing center. You should retain a copy of this document for your record.

**Q. How soon can an applicant retake the exam after an unsuccessful attempt?**

A. Examinations may be retaken 45 days after the failed attempt. Applicants are limited to a life-time of four (4) examination attempts for any one AMT certification, regardless of the number of times a new application is submitted for that certification. After failing any test, it is recommended that candidates study all areas in which mastery of the material was not achieved (as indicated on a failing score report) before reattempting a test. A retesting fee is required.

**Q. What if I have other questions that are not addressed here?** For other questions contact the AMT at (847) 823-5169 or visit: [www.americanmedtech.org](http://www.americanmedtech.org)

*\*\*\* All testing policies are subject to change without notice \*\*\**

Good Luck on your Certification Examination!