

AMT Member Spotlight

Isaias F. Torres, RMA

At Swedish Covenant Medical Group (SCMG) in Chicago, Registered Medical Assistant Isaias F. Torres leads the team as Site Supervisor in the Cardiovascular and Pulmonary Medicine Department.

Isaias will never forget December of 2015, when he was on a long flight to Paris and a fellow passenger fainted. Isaias quickly sprang into action, helping the passenger regain consciousness. Isaias's quick thinking and assistance helped save the passenger's life.

At SCMG, Isaias enjoys the variety of roles he takes on in a fast-paced community and the number of co-workers and patients he is able to interact with each day. His confidence is evident.

"I'm there to serve as a resource and leader, and to help, inspire and guide my co-workers," says Isaias, who has 20 years of experience in health care. His AMT certification confirms his **competence** and professionalism.

A huge asset in his professional career is that Isaias is bilingual in English and Spanish. He has served as a translator for many patients and families. Isaias recalls a patient who had Down Syndrome and whose mother did not speak English. Isaias was able to step in and communicate with her.

His AMT certification confirms his competence and professionalism.

"It's always rewarding to hear that sigh of relief from a patient or a patient's family when they realize you can translate for them," says Isaias. With the amount of medical information to communicate between a



Certified: Competent

doctor and a patient, Isaias recognizes the importance of helping patients and their families ask questions and understand.

Previously, Isaias worked in pediatrics, where he helped with immunizations for children. "I love what I do," says Isaias. "Healthcare is constantly changing and I enjoy learning something new every day."

When Isaias is not working, he stays active with running, boxing and training in mixed martial arts.

Isaias takes pride in working at the Swedish Covenant Medical Group and plans to attend North Park University to pursue a degree in organizational management and leadership.



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