

MEDICAL ASSISTANTS RECOGNITION WEEK

2016 AMT Contest Winners and Runners-up



Contest Winners





Natalia George

5 Words:

Seeing through the patient's eyes

“As an RMA, I always show compassion and empathy to my patients and their families. By seeing through their eyes and putting myself in their position, it gives me a better understanding of how they are feeling and how I would want to be treated,” said Natalia.





Stephanie Manzano

5 Words:

Wired to heal with compassion

Stephanie was nominated by her Instructor, Liane Pardo-Mansfield, at Concorde Career Institute.

Liane said "In a society where we rely so heavily on digital communications and social media, it's critical to extend healing beyond the traditional means. Being "wired" represents Stephanie's ability to adapt to various means while still maintaining a personal touch. Each communication, whether by email, blog, text, etc. is always delivered with compassion."





Robin Green

5 Words:

Passionate, Outgoing, Wise, Enthusiastic, Reliable

Robin said "I chose the words to describe the acronym POWER. As an RMA, I am responsible for not only taking care of small patients, but I want to make their parents feel that I am RELIABLE, when taking care of their child. Being PASSIONATE and ENTHUSIASTIC about my job makes me feel great at the end of the work day. I love to make my coworkers laugh with my OUTGOING personality and I feel it was a WISE decision to have chosen the medical field...because I love what I do!"





Heather Moore

5 Words:

Love the dying. Give Hope.

Heather said “Working in oncology, I am blessed to give hope and love to those who are suffering and fighting for life. Everyone needs to be loved, which in turn gives them hope. It is the most humbling job in the world. If I can make a difference in someone's life by giving something so free as a hug, a nice gesture or encouragement, my job is complete.”





Sara Jones

5 Words:

Extraordinary person providing extraordinary care

Sara was nominated by her colleague, Kristie Shultz at Virginia Mason Medical Center.

Kristie said "Sara is amazing. She has been with our company for over 10 years and provides our patients with extraordinary care every time. She has a kind and gentle hand. Five words are not enough to describe how she demonstrates healthcare with a human touch. She goes above and beyond for our patients and staff. She is a truly amazing RMA!"



Contest Runners-up



Celena Trujillo

Inspiring women to love themselves

Celena said "I work as a RMA and family planning coordinator. I love inspiring young women to learn to love themselves so they can live healthier, stress free lives."



LaTina Jones

Compassionate about disabilities and diversity

LaTina said "I work in pediatric neurology, endocrinology, gastroenterology, PM&R and cardiology and most of my patients have multiple disabilities. I am involved with their care and assure the families that they can contact me any time they need something. I make it a point to acknowledge them and their accomplishments to let them know that I care about what they are doing outside of coming to the clinic. I also work with transgender patients and I make sure that they are comfortable with me and that I am there for them in whatever way they need me to be. I love my patients and my career choice of being a Registered Medical Assistant."

Tyler MacMaster

Helps homeless regain their lives

Tyler said “At our health clinic, we provide care primarily to homeless patients. All of our staff’s efforts work towards healing and helping patients become the person they were once before.”



Ashley Long

Talking patients out of suicide

Ashley said “I work in a mental health center in the walk-in clinic. When patients come to us we never know what type of condition they are in. Occasionally, a patient will say that they are going to commit suicide if they don't get their medication. I never like to hear those words come out of a person’s mouth, so I do anything and everything to get them the help that they need from the providers and therapist. Once we get them established with our services, they feel better about themselves and don't have those negative thoughts anymore. Some of them just need somebody to talk to and listen to their stories without being judged.”

Jaclyn Worthington

I am good at de-escalating

Jaclyn said "I work in mental health. I am extremely good at calming patients that are in crisis. I have worked closely with a crisis response team and have helped them in heightened anxiety situations."

Mary Hayes

I reduce the worrying time

Mary said "I work for trauma surgeons, and every day they do multiple surgeries or traumas. I try to comfort the patient and the patient's family if they have concerns or questions after surgery."



Debra Kinnie

I put patients at ease

Debra said “I am the lead laboratory technician at our office. It is very hard to obtain lab specimens for most of the patient population, so I try my best to assure them that I will be very gentle.”



Patricia Schmied

I listen to their stories

Patricia said “I work in an outpatient physical therapy clinic. Many patients are recovering from surgeries. I offer a listening ear and comfort. I really enjoy being there for them during this difficult time in their life. The best part about physical therapy is when a patient comes in experiencing pain and weakness, but leaves our office feeling much better and ready to return to work and normal activity.

Tamicko Belin

Offer home services to patients

Tamicko said “Many patients don't have anyone to care for them after their visit. I offer to call and check up on the patient as well as go by their homes to help with chores to ensure compliance.”

Marco Lorio

Seeing relief on their faces

“I work in dermatology. I see people come in day after day to get skin cancers removed. It is stressful to our patients, but once they are done with surgery it is rewarding to see the relief in their eyes,” Marci said.

